

# Antioch Missionary Baptist Church of Miami Gardens

## Donation Refund Policy

**Effective Date:** July 16, 2025

At Antioch, we are deeply grateful for the generous support of our congregation and community. Your donations help us carry out our mission and serve others in the name of faith. We strive to handle all contributions with integrity, transparency, and accountability.

### Donations via Cash App

We accept donations through **Cash App** using our official handle: **\$AntiochMG**

### Refund Policy

As a general policy, **donations are non-refundable**. However, we understand that errors can happen, and we will consider refund requests on a case-by-case basis under the following conditions:

#### Eligible Refund Scenarios

- The donation was made in error (e.g., incorrect amount or duplicated donation).
- The donor did not authorize the donation.
- The donation was intended for another organization or person.

#### Refund Request Process

To request a refund:

1. **Contact us within seven days** of the transaction.
2. Email **info@antiochmg.com** or call the Finance Ministry at **305-624-8170**.
3. Include the following details:
  - Full name
  - Date of donation
  - Amount donated
  - Reason for refund request
  - Cash App transaction ID or screenshot (if available)

We will review your request and respond within **5–10 business days**. If approved, the refund will be issued via Cash App to the original source.

### Important Notes

- Refunds are at the sole discretion of the church's finance team.
- Donations made more than **7 days ago** are generally **not refundable**.

- Recurring donations set up through Cash App should be managed directly by the donor through the Cash App platform.

### **Need Help?**

If you have any questions or concerns about your donation, please reach out to us at **info@antiochmg.com** or call us at **305-624-8170**.